

RTM Consulting

The Challenge

Today's technology companies are tasked with delivering increasingly complex and advanced solutions to market, with greater frequency than ever before. As a result, effectively developing and delivering quality Education Services (ES) to support those solutions (both internally and externally) has become a critical component for success.

For many ES leaders however, lack of consistent support from business leaders, unclear charters, fluctuating budgets, and limited or poor communication with other business units can all disrupt and often derail this mission critical business function.

The Solution

RTM Consulting (RTMC) has developed its Education Services Organization (ESO) Framework to help technology companies assess, develop, and deliver the education services capabilities required for market success.

By partnering with RTM Consulting, you can accelerate time to value, avoid surprises and unnecessary investments, optimize labor costs, and focus on your core business while we build and operate your ES Organization.

Contact Us:

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Education Services Practice

Our mission is to help consulting, professional, and shared services organizations get better at what they do

Who We Are

Specializing in Global Resource Management, Project and Portfolio Management, and Services Business Optimization, RTM Consulting can help your business run more effectively and efficiently while leveraging the strategic benefits of a services portfolio.

Education Services – Our Approach

RTM Consulting uses our unique ES Framework to compare and contrast your ES operation with industry best practices and results. Equipped with these valuable insights, RTMC can help you build an appropriate solution to a particular business problem, or an operations-wide business transformation plan to help your ES operation become best in class and accelerate time to value. RTMC can help you:

- ▶ **Develop a clear and effective charter**
- ▶ **Create a financial model aligned with the charter**
- ▶ **Determine the right investments, infrastructure, and tools to support the process**
- ▶ **Build an effective and efficient operational model**
- ▶ **Establish the leadership and governance needed to ensure ongoing success**

Getting Started

RTM Consulting's Education Services Practice works with its clients in a manner appropriate for your particular situation. Examples include:

- ▶ **The ES HealthCheck** to evaluate current processes and results against industry leading practices.
- ▶ **Build and Refine Consulting Engagement** to develop and implement enhanced Education Services capabilities.
- ▶ **Operate Engagement** to help you complete your business transformation and begin to achieve the results you are looking for. We can even run the operation for you with our skilled practitioners to accelerate business progress.