



**We Help Services Organizations
Get Better At What They Do**

The Challenge

Organizations are tasked with delivering increasingly complex and more advanced solutions to market, with faster turnaround than ever before. As a result, effectively developing and delivering quality Solutions/Services has become a critical component for success.

Knowledge is Power which gives companies a competitive advantage. But many companies are struggling to effectively capture and distribute knowledge across the company in a way that the company is positioned for profit and better return on investment (ROI).

The Solution

RTM Consulting (RTMC) has developed its Knowledge Management (KM) Services offerings to help companies assess, develop, and deliver the value-added KM services capabilities required for market success.

By partnering with RTMC, you can accelerate time to value, effectively and efficiently manage company's knowledge, optimize resources, enhance employee morale, improve productivity and achieve the capability and capacity you need to maintain a competitive edge.

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Knowledge Management (KM) Automation Tools Consulting Practice

**Our mission is to help consulting, professional and support
services organizations get better at what they do**

Who We Are

Specializing in Knowledge Management (KM), Global Resource Management, Project and Portfolio Management, and Services Business Optimization, RTM Consulting can help your business run more effectively and efficiently while leveraging the strategic benefits of a services portfolio.

KM Automation Tools Practice

Historically, many organizations have pieced together a combination of collaboration software, homegrown databases, and specialized KM tools or content management solutions. Over the past decade, a number of software providers have developed more comprehensive packages to address growing needs in enterprises to manage and leverage knowledge capital. However, recent research indicates that industry satisfaction with these tools is less than desired.

RTM Consulting's KM Automation Tools Practice provides a full lifecycle of consulting services to define requirements, select and support implementation of the appropriate enabling technology and align operational processes and user adoption with the technology to achieve maximum benefit in the shortest period of time.

RTM Consulting works with its clients on:

- ▶ ***Automation Needs and Requirements Assessment***
- ▶ ***Automation Business Case Development***
- ▶ ***Process Re-Engineering***
- ▶ ***Automation Tool Use Optimization (deployment of processes)***
- ▶ ***Implementation Support***
- ▶ ***Business and Technical Architectures***

RTM Consulting's position in the services industry provides an extensive experience base with a wide variety of KM tools – as well as an objective third party assessment of what is right for your business.