



**We Help Services Organizations
Get Better At What They Do**

The Challenge

Organizations are tasked with delivering increasingly complex and more advanced solutions to market, with faster turnaround than ever before. As a result, effectively developing and delivering quality Solutions/Services has become a critical component for success.

Knowledge is Power which gives companies a competitive advantage. But many companies are struggling to effectively capture and distribute knowledge across the company in a way that the company is positioned for profit and better return on investment (ROI).

The Solution

RTM Consulting (RTMC) has developed its Knowledge Management (KM) Services offerings to help companies assess, develop, and deliver the value-added KM services capabilities required for market success.

By partnering with RTMC, you can accelerate time to value, effectively and efficiently manage company's knowledge, optimize resources, enhance employee morale, improve productivity and achieve the capability and capacity you need to maintain a competitive edge.

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Knowledge Management Services Practice

Our mission is to help consulting, professional and support services organizations get better at what they do

Who We Are

Specializing in Knowledge Management (KM), Global Resource Management, Project and Portfolio Management, and Services Business Optimization, RTM Consulting can help your business run more effectively and efficiently while leveraging the strategic benefits of a services portfolio.

Knowledge Management – Our Approach

RTM Consulting uses our deep consulting expertise to analyze your knowledge needs. If you already have a KM initiative going we compare and contrast your KM operations with industry best practices and results. Equipped with these valuable insights and industry best practices, RTMC can help you build an appropriate solution to a particular business problem, or an operations-wide business transformation plan to help your organization become best in class and accelerate time to value. RTMC can help you:

- ▶ Define and build the right KM strategy and develop clear and effective KM charters
- ▶ Define, build and implement the taxonomy, methodology, right technology and tools to support the KM process
- ▶ Build an effective and efficient Knowledge Management model
- ▶ Create and help implement a Change Management strategy to address Cultural issues
- ▶ Develop meaningful metrics to support continuous improvement processes and support monitoring KM ROI
- ▶ Establish the leadership and governance needed to ensure ongoing success

Start With Our Knowledge Assessment Service

Our unique Knowledge Assessment Service will provide your company an accelerated diagnostic to compare and contrast your KM initiative with best practices and results in your industry. RTMC will assess your environment versus our proven framework that will help you design and deliver KM services required to build loyalty and grow revenue at the lowest possible cost.