

### We Help Services Organizations Get Better At What They Do

# The Challenge

Many services organizations lack the necessary visibility and structure to effectively govern their project portfolios and ensure that standard project management practices are being followed.

Poor project execution is a leading driver of services margin erosion and poor customer satisfaction. RTM Consulting can help you solve for these challenges.

## The Solution

RTM Consulting provides a number of ways to assist you in improving the way you manage and monitor your projects.

Our unique PM/O frameworks are tailored to the needs of services providers, providing your delivery teams with timely, reliable information about the health of their project portfolios, enabling your organization to run projects ontime, on-budget, with consistently excellent quality and higher margins.

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Our mission is to help consulting, professional and support services organizations get better at what they do

### Who We Are

RTM Consulting provides strategic and operational advisory services to technology companies and other industries to assist them in increasing revenues and growing margins by leveraging consulting, professional and support services more effectively.

## What We Do

**Project & Portfolio Management Assessment** - RTM Consulting will review the end-to-end management of your projects, from inception to close, both at the individual project execution level and from the portfolio governance perspective, to identify opportunities for improvement in process and data standardization, automation, and organizational behavior.

**Project & Portfolio Management Implementation** - Based on the needs identified in the assessment phase, RTM Consulting will lead or assist you in implementing best practices to drive more consistency and transparency throughout your project management execution. Common outcomes from this Build Phase are:

- Project management methodology standardization, grounded in the principles of PMBOK, across the entire organization.
- Establishment of a Project Management Office (PMO) that defines the people, process, and technology necessary to effectively govern the entire delivery portfolio.

<u>PMO QuickStart</u> – This unique solution provides an accelerated time to benefit by combining our Assess & Architect phase with our Implementation phase to provide a long term framework that offers real-time working solutions in the shortest timeframe possible.

<u>Project Management-as-a-Service (PMaaS)</u> – Let us build and run your Project Management Office (PMO) so you can focus on your core business.

<u>Project Management Training</u> - RTM Consulting offers a highly-regarded project management curriculum designed to enhance project management skills and drive successful delivery while allowing PMPs to earn continuing education credits (PDU's). Our training focuses on:

- Project Manager Accountability Level setting and helping PM's to better understand their responsibilities, management and customer expectations, and their interactions with Regional and Global PMO's, all to help standardize expectations and practices globally.
- Project Manager Responsibility, Authority, and Assessment Designed to help PS managers better understand their PM's responsibilities to facilitate giving PM's a greater level of authority over all aspects of a project, and giving the Services organization the tools needed to properly measure and audit the project team's progress.